



---

# **Military Surface Deployment & Distribution Command**

---

## **GFM DISCREPANCY IDENTIFICATION SYSTEM (DIS)**

**Mr. David Jones**

**Mr. Andrew Wallace**

**29 Jan 13**





# GFM DIS AGENDA

---



- What is DIS?
- How to access DIS?
- GFM Main Menu
- Dashboard
- DIS Capabilities Overview
- GFM Help Desk Support
- Questions



# GFM DIS

## WHAT IS DIS?

---



- DIS is used to electronically generate the DD Form 361 Transportation Discrepancy Report (TDR) which records and tracks shipment discrepancies
- DIS automates email requests for information between shippers, receivers, carriers, and third parties.
- The Defense Finance and Accounting Services (DFAS) uses TDRs generated through DIS to settle claims for discrepant shipments.



# GFM DIS

## HOW TO ACCESS DIS?

---




- Access to all SDDC software applications is via the Electronic Transportation Acquisition (ETA) single sign-on portal.
- Register for an ETA login ID at: <https://eta.sddc.army.mil> to request a GFM User role.
- Log into ETA
- Under “My Approved Applications” click the **GFM link** to display the GFM Main Menu
- Click the **Discrepancy Identification System** button
- The DIS “Dashboard” displays



# GFM DIS

## GFM MAIN MENU





### Global Freight Management

**Help Desk:** Toll Free (800) 462-2176 (Option 3 for GFM, Option 6 for ETA) | Commercial (618) 220-7332 | DSN 770-7332

SDDC Web Site | Email GFM Help Desk | Email GFM Training | Email ETA Admin

#### Applications

- FAST
- Small Package Express
- Spot Bid
- Shipper's Export Declaration
- Site Configuration
- Bill of Lading View
- Discrepancy Identification System**
- Transportation Facilities Guide
- Approved Carrier List
- Rate Quotation
- CAVS
- CAVS Downloads

#### Training

- Training Overview & Guides
- Online User Manuals/Help Files >
- Register for Webinars
- Self-Paced Training Modules >
- Simulator Practice Exercises

#### Message of the Day

**02/27/2012 17:04 Central**

**IMPORTANT INFORMATION FOR ALL GFM SIMULATOR USERS:**

GFM SIMULATOR will be unavailable to all users on **Tuesday February 28, 2012 from 1500 HRS Central until 1600 HRS Central** for system maintenance. During this time, the GFM Simulator will be offline to all users.

◀ **Click the DIS button to display the DIS Dashboard**

We apologize for any inconvenience this may cause you.

**02/24/2012 13:16 Central**

**Important information for FAST and Spot Bid users!**

When inputting seal or Serial numbers, ensure that they are at least 2 characters in length. Using Seal or Serial numbers that are less than 2 characters will result in the shipment not processing properly in PowerTrack.

**02/21/2012 15:54 Central**

**IMPORTANT INFORMATION FOR ALL GFM USERS**

GFM will be unavailable to all users on **Saturday February 25, 2012, from 5PM to 11:45PM Central time** for system



# GFM DIS DASHBOARD

---



- The Dashboard affords users quick and easy access to TDR status via the status windows:
  - In Progress (partial or complete but not sent)
  - Awaiting Reply (awaiting recipient's reply)
  - Awaiting Review (replies awaiting review by originator)
  - In Claims (awaiting adjudication)
  - Awaiting Close (ready for originator to close)
- To expand lists larger than the window, click the ▲ on the right of the window header
- Other roles (e.g., carrier) can not view all status windows
- A summary of all statuses displays under Important Messages



# GFM DIS

## SEARCH FEATURE

---



- Users can search for one or multiple TDRs using:
  - Report or Bill of Lading (BL) Number
  - Date of TDR
  - Discovery Date of Discrepancy
- Enter search criteria
- Filter by Status using drop-down list
- Click **Search link** at bottom of the page



# GFM DIS DASHBOARD



Discrepancy Identification System - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/dashboard.htm

File Edit View Favorites Tools Help

Discrepancy Identificatio... Costpoint Web - Build 6.0.8

## Discrepancy Identification System

GFM Main Menu Dashboard Create New

### In Progress

◀ Incomplete or not yet sent

Report Number	BL Number	Report Date	Origin	Destination
ANT155-07-0004		11/13/2007	ANT155	ANT155
ANT155-08-0001		11/19/2008	ANT155	ANT155
ANT155-09-0001		01/23/2009	ANT155	ANT155
ANT155-09-0007		01/26/2009	ANT155	ANT155

### Awaiting Reply

◀ Requests for reply from this user

Report Number	BL Number	Report Date	Origin	Destination
---------------	-----------	-------------	--------	-------------

### Awaiting Review

◀ Reply awaiting this user's review

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0002	ANT1550000002	01/23/2009	ANT155	NEW055

### In Claims

◀ Awaiting Claims adjudication

Report Number	BL Number	Report Date	Origin	Destination
---------------	-----------	-------------	--------	-------------

▼ Scroll down for Close Status Window

### Important Messages

You have 4 TDR(s) in progress.  
You have 1 TDR(s) awaiting review.  
You have 1 TDR(s) awaiting close.

### Search Feature

Search

Report Number   
OR  
BL Number

Report Date  
From   
To

Discovery Date  
From   
To

Status





# GFM DIS

## CREATING A NEW TDR

---



- Click the **Create New** link at the top of the screen
- The **Report Identifier** screen will display
- Any field name that is UNDERLINED has a SEARCH capability:
  1. Click the underlined field to access the search screen. For example, click **Reporting Activity**, **Consignor**, **Consignee**, **Shipper** or **TDR Addressee** to search for a DODAAC.
  2. Enter search criteria and click the **Search** button.
  3. Click the desired result to enter the data.



# GFM DIS

## CREATING A NEW TDR



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type ☒ Request For Information  
☐ Miscellaneous Problems  
☐ Astray Freight

Report Number

BL/Reference Number   
BLOC   
Command Designation   
Report Date

Reporting Activity	Consignor	Consignee	Shipper
ANT155	<input type="text"/>	ANT155	<input type="text"/>

Carrier Signed for Shipment   
Consignee Received Shipment   
Discrepancy Discovered   
Carrier Notified   
Carrier Representative Contacted   
Telephone Number

TDR Addressee   
Remarks

Preparer  Telephone Number

Done Internet 100%

Some fields reflect default data.  
Report Number is system-generated, but can be CHANGED.  
Report Date defaults to today, but can be CHANGED.



# GFM DIS

## AUTOMATED DATA ENTRY



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Report Identifier Line Items

Send Cancel

BL/Reference Number  CBL - Commercial Bill of Lading

BLOC

Command Designation

Report Date

Consignor Consignee Shipper

Mode

SCAC

Carrier PRO/Freight No.

Seal Condition ☐ Intact ☐ Broken/Missing

Seal Numbers and Description

Select Recipients Make Copy Delete Copy

Preparer  Telephone Number

Internet 100%

If the shipment was created using GFM or CMOS (i.e., the BL is in the GFM Host database), you can automatically enter the BL data into the TDR by:

1. Entering the BL number
2. Entering the Consignor's BLOC
3. Selecting BL type from the drop-down list
4. Clicking the Select button



# GFM DIS

## COMPLETE REPORT IDENTIFIER SCREEN



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type ☒ Request For Information  
☐ Miscellaneous Problems  
☐ Astray Freight

Report Number

BL/Reference Number  CBL - Commercial Bill of Lading

BLOC

Command Designation

Report Date

Reporting Activity	Consignor	Consignee	Shipper
<input type="text" value="ANT155"/>	<input type="text" value="ANT155"/>	<input type="text" value="NEWO55"/>	<input type="text" value="ANT155"/>

Carrier Signed for Shipment  Mode

Consignee Received Shipment  SCAC

Discrepancy Discovered  Carrier PRO/Freight No.

Carrier Notified  Seal Condition ☒ Intact ☐ Broken/Missing

Carrier Representative Contacted  Seal Numbers and Description

Telephone Number

TDR Addressee

Remarks

Preparer  Telephone Number

Done Internet 100%



# GFM DIS

## TDR ADDRESSEE PROCESS

---



1. On the Report Identifier Screen, select address code type from TDR Addressee drop-down list.
2. Enter the address code (DODAAC, etc.) or search by clicking on **TDR Addressee**.
3. Enter remarks in the Remarks field or click **Remarks** to select standard remarks.
4. With the address code highlighted on the right, click the **Select Recipients** button.
5. Select **individual TDR recipients** and click the **Save** button.
6. To send another email, click the **Make Copy** button and repeat these steps.



# GFM DIS

## 1<sup>st</sup> ADDRESSEE: CARRIER

Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type ☒ Request For Information  
☐ Miscellaneous Problems  
☐ Astray Freight

Report Number: ANT155-09-0015

BL/Reference Number: ANT1550000112 CBL - Commercial Bill of Lading

BLOC: AANZ

Command Designation: CONUS

Report Date: 12/04/2009

Reporting Activity: ANT155 Consignor: NEWO55 Consignee: NEWO55 Shipper: ANT155

Carrier Signed for Shipment: 12/02/2009 Mode: B

Consignee Received Shipment: 12/04/2009 SCAC: FAKZ FAKZ

Discrepancy Discovered: 12/04/2009 Carrier PRO/Freight No.: FAK890890

Carrier Notified: 12/04/2009 Broken/Missing

Carrier Representative Contacted: CLAUDIO GALLEGO Seal Numbers and Description: 8881112222

Telephone Number: 8881112222

TDR Addressee: 1 SCAC  5

Remarks: 3 REQUESTING INFORMATION ON THE DAMAGED CARGO IN REFERENCED BILL OF LADING FROM CARRIER FAKZ REPRESENTATIVE 4 SCAC - FAKZ

Preparer: NANCY KANIZAR Telephone Number: 7034282730

Done Internet 100%



# GFM DIS

## SELECT CARRIER RECIPIENTS



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type

Report Number

Carrier

Consignee

Dis

Carrier Rep

#### TDR Recipients

	DODAAC/SCAC	Activity Name	Site	Recipient Name	Phone
1 <input type="checkbox"/>	FAKZ	200 Stovall St		NKMGFMINTERNAL Mittal	7034283126
<input type="checkbox"/>	FAKZ	200 stovall road		lynne daconta	7034283134

2

Close Save

Preparer: NANCY KANIZAR Telephone Number: 7034282730

Done

Internet 100%



# GFM DIS

## 2<sup>nd</sup> ADDRESSEE: SHIPPER



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm?task=create

File Edit View Favorites Tools Help

Report Identification x Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type ☒ Request For Information ☐ Miscellaneous Problems ☐ Astray Freight

Report Number: ANT155-09-0015

BL/Reference Number: ANT1550000112 CBL - Commercial Bill of Lading

BLOC AANZ Select

Ship and Designation: CONUS

Reporting Activity: ANT155-09-0015

Consignee: NEWO55 Shipper: ANT155

Carrier Signed for Shipment: 12/02/2009 Mode: B

Consignee Received Shipment: 12/04/2009

Discrepancy Discovered: 12/04/2009

Carrier Notified: 12/04/2009

Carrier Representative Contacted: CLAUDIA GALLEGOS

Telephone Number: 8881112222

Seal Numbers and Description: J567, J568

TDR Addressee: DODAAC NEWO55 Select Recipients Make Copy Delete Copy

Remarks: ASKING THE ORIGINATOR OF THE SHIPMENT FOR ANY INFORMATION RELATED TO THE STATE OF THE CARGO WHEN IT LEFT THE ORIGIN POINT.

Preparer: NANCY KANIZAR Telephone Number: 7034282730

Done Internet 100%

1. Click Make Copy button
2. Select address code type: DODAAC
3. Enter DODAAC
4. Enter Remarks
5. Highlight DODAAC on right
6. Click Select Recipients button





# GFM DIS

## SELECT SHIPPER RECIPIENTS



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm

File Edit View Favorites Tools Help

Report Identification x Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Report Identifier Line Items Cancel

TDR Type

Report Number

Carrier

Consignee

Dis

Carrier Ref

#### TDR Recipients

	DODAAC/SCAC	Activity Name	Site	Recipient Name	Phone
<input type="checkbox"/>	NEW055	Hoffman II	55	Sean McEligot	7024282725
<input type="checkbox"/>	NEW055	200 Stovall street	55	Muralidaran Chakravarthy	7034283425
<input type="checkbox"/>	NEW055	200 stovall street	55	Muralidaran Chakravarthy	7034283425
<input type="checkbox"/>	NEW055	200 Stovall street	55	Muralidaran Chakravarthy	7034283425
<input type="checkbox"/>	NEW055	200 Stovall street	55	Muralidaran Chakravarthy	7034283425
<input type="checkbox"/>	NEW055	200 Stovall street	55	George Mangum	7034282630
<input type="checkbox"/>	NEW055	200 Stovall street	55	Muralidaran CHAKRVARTHY	7034283425
<input type="checkbox"/>	NEW055	200 Stovall street	55	Sean McEligot	7034283434
<input type="checkbox"/>	NEW055	1700 Cinderbed Road	55	Nirmal Mittal	7033393415
<input type="checkbox"/>	NEW055	200 Stovall Street	55	Nirmal Mittal	7034283126
<input type="checkbox"/>	NEW055	200 stovall street	55	Muralidaran Chakravarthy	7034283425

1. Select individual recipients

2. Click Save button

Close Save

Preparer NANCY KANIZAR Telephone Number 7034282730

Done Internet 100%



# GFM DIS

## LINE ITEMS SCREEN

---



- After selecting recipients, click the **Line Items** link to display the Line Items screen.
- Enter the discrepant information for the line item.
- Click the **FSC** or **Commodity** field names to use the search feature to enter the appropriate code.
- To add another TCN, click the **Add Item** link to display a new, blank Line Items screen.
- Upon entry of all line item information, click the **Send** link. DIS displays the TDR in the Awaiting Reply status windows of all recipients and sends each an email requesting they review the TDR.



# GFM DIS LINE ITEMS SCREEN



DIS Line Items - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/lineitems.htm

File Edit View Favorites Tools Help

DIS Line Items Costpoint Web - Build 6.0.8

## Discrepancy Identification System

Save Send Add Item Report Identifier **Line Items** Delete Item

BL Number ANT1550000112 Report Number ANT155-09-0015 Line Item: New

TCN	Commodity Code	NSN	FSC	Hide Line Items
<a href="#">TCN</a>				
Commodity				
Total Number of Units Shipped/Billed		Unit of Issue Shipped/Billed		
Number of Units Discrepant		Shipped Units Found Discrepant		
Quantity Discrepant		Item Description		
Value or Cost of Repairs		Weight of Discrepant Items/Pieces		
Package Type				
Discrepancy Type and Cause				

Print TDR In Progress Dashboard

If the shipment was created using GFM or CMOS (i.e., the BL is in the GFM Host database), you can automatically enter TCN data into the TDR by clicking the TCN field name link.



# GFM DIS

## TCN SELECTION



DIS Line Items - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/lineitems.htm

File Edit View Favorites Tools Help

DIS Line Items Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Add Item Report Identifier Line Items Delete Item

BL Number AN TCN

TCN Search

TCN	Commodity Code	Appropriation
ANT15536512094XVZ	137300	N69P

- When you click the TCN field name, all TCNs associated with the BL selected on the Report Identifier screen displays.
- Click the TCN to automatically enter the Commodity Code, Security Risk Code and appropriation information for that TCN.

Package Type

Discrepancy Type and Cause

Print TDR In Progress Dashboard

Done Internet 100%



# GFM DIS

## COMPLETED LINE ITEMS SCREEN



DIS Line Items - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/lineitems.htm

File Edit View Favorites Tools Help

DIS Line Items Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save **Send** **Add Item** Report Identifier Line Items Delete Item

BL Number ANT1550000112 Report Number ANT155-09-0015 Line Item: New

TCN	Commodity Code	NSN	FSC	Hide Line Items
TCN ANT15536512094XVZ	Commodity 137300	NSN	FSC 8010	
Security Risk UNCONTROLLED/UNCLASSIFIED		Appropriation N69P		

**Units Shipped/Billed**

Total Number of Units Shipped/Billed 8 Unit of Issue Shipped/Billed SD Skid

**Shipped Units Found Discrepant**

Number of Units Discrepant 2

**Items/Pieces Discrepant**

Quantity Discrepant 7 Item Description EPOXY TUBS

Value or Cost of Repairs 210 Weight of Discrepant Items/Pieces 70

Package Type TB TUB

Discrepancy Type and Cause DQ ROUGH HANDLING

Print TDR In Progress Dashboard



# GFM DIS

## RESPOND TO AN RFI

---



- When the originator submits the TDR Request for Information in DIS, the system sends each selected recipient (carrier, originating shipper, etc.) an email requesting they review the TDR.
- The TDR shows in the Awaiting Reply status window of each recipient.
- Recipients review the TDR, enter a reply with relevant shipment information and submits back to the originator.



# GFM DIS

## CARRIER SCREEN VIEW



Discrepancy Identification System - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/dashboard.htm

File Edit View Favorites Tools Help

Discrepancy Identification... Costpoint Web - Build 6.0.8

### Discrepancy Identification System

GFM Main Menu Dashboard

**Awaiting Reply**

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0015	ANT1550000112	12/04/2009	ANT155	NEW055

**Only status window available**

**Important Messages**

You have 1 TDR(s) awaiting reply.

**Search**

Report Number

OR

BL Number

Report Date

From

To

Discovery Date

From

To

Status



# GFM DIS

## CARRIER SCREEN VIEW



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Reply Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Report Identifier Line Items Send Reply

TDR Addressee **FAKZ** **Carrier's SCAC displays** Report Number **ANT155-09-0015**

Reply

Name of Respondent **NANCY KANIZAR**

Telephone Number **7034282730**

Facsimile Number

Email Address **NANCY.KANIZAR@US.ARMY.MIL**

Date **12/04/2009**

Decline Remarks

Print TDR Awaiting Reply Dashboard

Done Internet 100%





# GFM DIS

## CARRIER SCREEN VIEW



Report Identification - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reportidentifier.htm

File Edit View Favorites Tools Help

Report Identification Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Report Identifier Line Items Reply

TDR Type ☒ Request For Information  
☐ Miscellaneous Problems  
☐ Astray Freight

Report Number

BL/Reference Number  CBL - Commercial Bill of Lading

Command Designation  Report Date

Reporting Activity  Consignor  Consignee  Carrier

Carrier Signed for Shipment  Mode   
Consignee Received Shipment  SCAC      
Discrepancy Discovered  Carrier PRO/Freight No.   
Carrier Notified  Seal Condition ☒ Intact ☐ Broken/Missing  
Carrier Representative Contacted  Seal Numbers and Description   
Telephone Number

TDR Addressee

Remarks

Preparer  Telephone Number

Done Internet 100%

Fields cannot  
be edited

Review Reply



# GFM DIS

## CARRIER SCREEN VIEW



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Reply Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Report Identifier Line Items Send Reply

TDR Addressee **FAKZ** BL Number **ANT1550000112** Report Number **ANT155-09-0015**

Reply THIS IS THE RESPONSE ENTERED BY THE FAKZ CARRIER REPRESENTATIVE

**Enters response here, then clicks Send**

Name of Respondent **NANCY KANIZAR**

Telephone Number **7034282730**

Facsimile Number

Email Address **NANCY.KANIZAR@US.ARMY.MIL**

Date **12/04/2009**

Decline Remarks

Print TDR Awaiting Reply Dashboard



# GFM DIS

## SHIPPER REPLY PROCESS

---



- Shippers can be both originators of TDRs and recipients of RFIs.
- As a TDR recipient, the shipper's process mirrors the carrier process:
  - Recipient shipper gets an email requesting review of the TDR.
  - TDR shows up in the Awaiting Reply status window of the recipient shipper.
  - Recipient shipper opens the TDR, reviews, enters a reply, and sends back to originator.



# GFM DIS

## SHIPPER SCREEN VIEW



Discrepancy Identification System - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/dashboard.htm

File Edit View Favorites Tools Help

Discrepancy Identificatio... Costpoint Web - Build 6.0.8

### Discrepancy Identification System

GFM Main Menu Dashboard Create New

#### In Progress

Report Number	BL Number	Report Date	Origin	Destination
NEWO55-08-0007	12311231	04/04/2008	0031NC	NEWO55
NEWO55-08-0014		07/02/2008		NEWO55
NEWO55-08-0015		07/02/2008		NEWO55
NEWO55-07-0079		07/07/2008	AANT55	004334
NEWO55-08-0016		07/07/2008	NEWO01	AANT55

#### Awaiting Reply

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0015	ANT1550000112	12/04/2009	ANT155	NEWO55

▲ Shipper has TDR awaiting reply

#### Awaiting Review

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0002	ANT1550000002	01/23/2009	ANT155	NEWO55
ANT155-09-0015	ANT1550000112	12/04/2009	ANT155	NEWO55

#### In Claims

Report Number	BL Number	Report Date	Origin	Destination
NEWO55-07-0058	FB33330000042	06/12/2007	453453	AHUYNH

#### Important Messages

You have 1 TDR(s) awaiting reply.  
You have 35 TDR(s) in progress.  
You have 2 TDR(s) awaiting review.  
You have 1 TDR(s) in claims.  
You have 3 TDR(s) awaiting close.

#### Search

Report Number   
OR  
BL Number

Report Date  
From   
To

Discovery Date  
From   
To

Status



# GFM DIS SHIPPER SCREEN VIEW



Reply - Windows Internet Explorer  
https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Costpoint Web - Build 6.0.8

## Discrepancy Identification System

Save Report Identifier Line Items Reply  
Send Send

TDR Addressee NEW055 ◀ Shipper's DODAAC displays Report Number ANT155-09-0015

Reply

Name of Respondent NANCY KANIZAR  
Telephone Number 7034282730  
Facsimile Number  
Email Address NANCY.KANIZAR@US.ARMY.MIL  
Date 12/04/2009

Decline Remarks

Print TDR Awaiting Reply Dashboard

Done Internet 100%

Click either  
tab to review



# GFM DIS

## SHIPPER SCREEN VIEW



DIS Line Items - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/lineitems.htm

File Edit View Favorites Tools Help

DIS Line Items Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Report Identifier Line Items **Reply** Part II

BL Number ANT1550000112 Report Number ANT155-09-0015

TCN	Commodity Code	NSN	FSC	Line Item
ANT15536512094XVZ	137300		8010	1

TCN: ANT15536512094XVZ Commodity: 137300 NSN: Security Risk: UNCONTROLLED/UNCLASSIFIED FSC: 8010 Appropriation: N69

**Fields cannot be edited**

**Units Shipped/Billed**

Total Number of Units Shipped/Billed: 8 Unit of Issue Shipped/Billed: SD Skid

**Shipped Units Found Discrepant**

Number of Units Discrepant: 2

**Items/Pieces Discrepant**

Quantity Discrepant: 7 Value or Cost of Repairs: 210.0 Package Type: TB TUB Discrepancy Type and Cause: DQ ROUGH HANDLING Item Description: EPOXY TUBS Weight of Discrepant Items/Pieces: 70.0

Print TDR Awaiting Review Dashboard



# GFM DIS SHIPPER SCREEN VIEW



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Costpoint Web - Build 6.0.8

## Discrepancy Identification System

Save Report Identifier Line Items Send Reply

TDR Addressee NEW055 BL Number ANT1550000112 Report Number ANT155-09-0015

Reply THIS IS THE REMARKS, COMMENTS AND INPUT FROM THE ORIGINATING POINT ABOUT THE DAMAGED CARD0

**Enters response here, then clicks Send**

Name of Respondent NANCY KANIZAR

Telephone Number 7034282730

Facsimile Number

Email Address NANCY.KANIZAR@US.ARMY.MIL

Date 12/04/2009

Decline Remarks

Print TDR Awaiting Reply Dashboard

Done Internet 100%



# GFM DIS

## PROCESSING REPLIES

---



- When TDR recipients send replies, the originator of the TDR gets a notification email
  - TDR can be found in the Awaiting Review status window on the originator's DIS Dashboard.
- The originator reviews different replies by selection of each recipient's DODAAC, SCAC, etc. from the TDR Addressee drop-down list.
- The originator can decline to include a reply in the report to claims by clicking **Reject** and entering **remarks**.





# GFM DIS

## PROCESSING REPLIES

Discrepancy Identification System - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/dashboard.htm

File Edit View Favorites Tools Help

Discrepancy Identificatio... Costpoint Web - Build 6.0.8

### Discrepancy Identification System

GFM Main Menu Dashboard Create New

#### In Progress

Report Number	BL Number	Report Date	Origin	Destination
ANT155-07-0004		11/13/2007		ANT155
ANT155-08-0001		11/19/2008		ANT155
ANT155-09-0001		01/23/2009		ANT155
ANT155-09-0007		01/26/2009		ANT155

#### Awaiting Reply

Report Number	BL Number	Report Date	Origin	Destination
---------------	-----------	-------------	--------	-------------

#### Awaiting Review

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0002	ANT1550000002	01/23/2009	ANT155	NEW055
ANT155-09-0015	ANT1550000112	12/04/2009	ANT155	NEW055

▲ **Originator has TDR awaiting review**

#### In Claims

Report Number	BL Number	Report Date	Origin	Destination
---------------	-----------	-------------	--------	-------------

#### Important Messages

You have 4 TDR(s) in progress.  
You have 2 TDR(s) awaiting review.  
You have 1 TDR(s) awaiting close.

#### Search

Report Number   
OR  
BL Number

Report Date  
From   
To

Discovery Date  
From   
To

Status



# GFM DIS

## REVIEWING REPLIES



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Reply Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Report Identifier Line Items Reject Reply Part II

TDR Addressee **ANT155** BL Number **ANT1550000112** Report Number **ANT155-09-0015**

ANT155  
FAKZ  
NEW055  
W90XW8

◀ **Originator selects which recipient's reply to view**

Name of Respondent  
Telephone Number  
Facsimile Number  
Email Address  
Date

Decline Remarks

Print TDR Awaiting Review Dashboard

Done Internet 100%



# GFM DIS CARRIER REPLIES



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Costpoint Web - Build 6.0.8

## Discrepancy Identification System

Save Report Identifier Line Items Reject Reply Part II

TDR Addressee **FAKZ** BL Number ANT1550000112 Report Number ANT155-09-0015

Reply THIS IS THE RESPONSE ENTERED BY THE FAKZ CARRIER REPRESENTATIVE

**▲ Select SCAC to view carrier remarks**

Name of Respondent NANCY KANIZAR

Telephone Number 7034282730

Facsimile Number

Email Address NANCY.KANIZAR@US.ARMY.MIL

Date 12/04/2009

Decline Remarks

Print TDR Awaiting Review Dashboard

Done Internet 100%



# GFM DIS

## ORIGINATING SHIPPING OFFICE REPLY



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Report Identifier Line Items Reply Part II

Reject

DR Addressee **NEW055** BL Number ANT1550000112 Report Number ANT155-09-0015

Reply THIS IS THE REMARKS, COMMENTS AND INPUT FROM THE ORIGINATING POINT ABOUT THE DAMAGED CARDO

**▲ Select DODAAC to view remarks**

Name of Respondent NANCY KANIZAR

Telephone Number 7034282730

Facsimile Number

Email Address NANCY.KANIZAR@US.ARMY.MIL

Date 12/04/2009

Decline Remarks

Print TDR Awaiting Review Dashboard

Done Internet 100%



# GFM DIS

## DECLINE A REPLY



Reply - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/reply.htm

File Edit View Favorites Tools Help

Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Report Identifier Line Items Reply Part II

Reject

TDR Addressee **ANT155** BL Number ANT1550000112 Report Number ANT155-09-0015

1) Select which reply to decline.

3) Click Reject link.

Name of Respondent  
Telephone Number  
Facsimile Number  
Email Address  
Date

Decline Remarks

THIS IS JUSTIFICATION FOR WHY I AM DISMISSING THE COMMENTS MADE BY THIS RESPONDER AND NOT INCLUDING THEM IN THE TDR

2) For historical purposes, enter the reason for declination of remarks

Print TDR Awaiting Review Dashboard



# GFM DIS

## PREPARING THE TDR FOR CLAIMS

---



- After review of all replies, the TDR originator completes Part II in preparation for Claims submission.
- Selection of Claims recipients is similar to selection of “TDR Addressees” to create RFIs.



Part II - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/claims.htm

File Edit View Favorites Tools Help

Part II Costpoint Web - Build 6.0.8

# Discrepancy Identification System

Report Identifier Line Items Reply **Part II**

Save Send Collate

BL Number ANT1550000112 Report Number ANT155-09-0015

Claims Office Address  **Select Recipients**

Inspection data  ☐ Inspected (Report Attached) ☐ Inspection Waived (Waiver Attached) ☐ Oral Waiver (Provide Name, Title and Date in Remarks)

Disposition data ☐ Rejected (Report Attached) ☐ Inspected (Report Attached) ☐ Inspection Waived (Waiver Attached) ☐ Oral Waiver (Provide Name, Title and Date in Remarks)

Attachments ☐ CY BOL ☐ CY Carrier's Delivery Receipt ☐ Carrier's Inspection Report ☐ CY DD Form 250  
☐ CY Carrier's Tender ☐ CY Photograph ☐ DD Form 1348-1 ☐ Actual Repair Cost Commodity  
☐ Other

Remarks

Accounting Classification

Done Internet 100%



# GFM DIS

## SELECTING CLAIMS RECIPIENTS

Part II - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/claims.htm

File Edit View Favorites Tools Help

Part II Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save Send Collate

Report Identifier Line Items Reply Part II

BL Number AN

Claims Office

Inspect

Disposit

Attac

R

Accounting Classification

#### TDR Recipients

	DODAAC/SCAC	Activity Name	Site	Recipient Name	Phone
<input type="checkbox"/>	W53QRD	200 Stovall St.		Alex Trieu	7034282635

Close Save

Done Internet 100%

▲ Check box for individual recipient's name





# GFM DIS

## COMPLETING PART II

---



- After selection of appropriate Claims recipients, enter Part II info:
  1. Click the **Collate** link to display all replies previously received in the **Remarks** field.
  2. Was an exception noted on carrier's delivery receipt? If No, you must enter **remarks**.
  3. Was carrier inspection performed or waived?
  4. Government inspected?
  5. Enter disposition data. If Other, you must enter **remarks**.
  6. Enter artifacts to go with printed TDR (in addition to items above).
  7. Enter additional **remarks**.
  8. Enter appropriation or accounting classification data.
  9. Upon entry of all data, Click **Send**.



# GFM DIS

## COMPLETING PART II



Part II - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/claims.htm

File Edit View Favorites Tools Help

Part II Costpoint Web - Build 6.0.8

### Discrepancy Identification System

Save **9** Send **1** Collate

Report Identifier Line Items Reply Part II

BL Number ANT1550000112 Report Number ANT155-09-0015

Claims Office Address W53QRD Select Recipients **2** Was there an exception noted on the carriers delivery receipt? (If No, explain in Remarks) ☐ Yes ☒ No

**3** Inspection data ☒ Carrier Inspected (Report Attached) ☐ Inspection Waived (Waiver Attached) ☐ Oral Waiver (Provide Name, Title and Date in Remarks)

**4** ☒ Government Inspected (Report Attached)

**5** Disposition data ☐ Rejected (Receipt Attached) ☐ Repaired at Government Expense (Bill Attached) ☒ Other (Explain in Remarks)

**6** Attachments ☒ CY BOL ☒ CY Carrier's Delivery Receipt ☐ Carrier's Inspection Report ☐ CY DD Form 25 ☒ CY Carrier's Tender ☐ CY Photograph ☒ DD Form 1348-1 ☒ Actual Repair Cost Commodity ☐ Other

**7** Remarks ANY ADDITIONAL REMARKS I WANT TO INCLUDE WHICH DETAIL RELATED ACTIVITIES, ACTIONS TAKEN ARE ENTERED HERE

**8** Accounting Classification N69P 001 00034 002 01 002

Done Internet 100%



# GFM DIS

## ASSEMBLING THE PACKAGE

---



- After completion of Part II, the originator prints the TDR by clicking the **Print link** at the bottom of the Part II screen or any RFI screen.
- Originator compiles a TDR package with all necessary attachments (photographs, receipts, inspection reports, etc.) and **MAILS THE PACKAGE TO THE APPROPRIATE CLAIMS OFFICE.**

**Without the complete TDR package,  
Claims cannot process the loss!**



# GFM DIS

## CLOSING THE TDR

---



- Upon finalization of the claim by the Claims Office, the TDR goes back to the originator for closure.
- Originator can review the Claims Office comments on Part II of TDR, then click the **Close link** at the top of the screen.



# GFM DIS

## CLOSING THE TDR



Discrepancy Identification System - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/dashboard.htm

File Edit View Favorites Tools Help

Discrepancy Identification... Costpoint Web - Build 6.0.8

You have 1 TDR(s) awaiting review.

**Awaiting Reply**

Report Number	BL Number	Report Date	Origin	Destination
ANT155-08-0001		11/19/2008	ANT155	
ANT155-09-0001		01/23/2009	ANT155	
ANT155-09-0007		01/26/2009	ANT155	

**Awaiting Review**

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0002	ANT1550000002	01/23/2009	ANT155	NEWO55

**In Claims**

Report Number	BL Number	Report Date	Origin	Destination
---------------	-----------	-------------	--------	-------------

**Awaiting Close**

Report Number	BL Number	Report Date	Origin	Destination
ANT155-09-0005	NEWO010014012	01/25/2009	NEWO01	ANT155
ANT155-09-0015	ANT1550000112	12/04/2009	ANT155	NEWO55

**Search**

Report Number   
OR  
BL Number

Report Date  
From   
To

Discovery Date  
From   
To

Status

[Search](#) [Reset](#)

Version 2.0

▲ Originator has a TDR awaiting closure

Done Internet 100%



# GFM DIS

## REVIEWING CLAIMS ACTIONS



Part II - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/claims.htm

File Edit View Favorites Tools Help

Part II Costpoint Web - Build 6.0.8

BL Number ANT155000112 Report Number ANT155-09-001

Claims Office Address: W53QRD Select Recipients

Was there an exception noted on the carriers delivery receipt? (If No, explain in Remarks) Yes No

Inspection data: ☒ Carrier Inspected (Report Attached) ☐ Inspection Waived (Waiver Attached) ☐ Oral Waiver (Provide Name, Title and Date in Remarks)  
☒ Government Inspected (Report Attached)

Disposition data: ☐ Rejected (Receipt Attached) ☐ Repaired at Government Expense (Bill Attached) ☒ Other (Explain in Remarks)

Attachments: ☒ CY BOL ☒ CY Carrier's Delivery Receipt ☐ Carrier's Inspection Report ☐ CY DD Form 250  
☒ CY Carrier's Tender ☐ CY Photograph ☒ DD Form 1348-1 ☒ Actual Repair Cost Commodity  
☐ Other

Remarks: FAKZ: THIS IS THE RESPONSE ENTERED BY THE FAKZ CARRIER REPRESENTATIVE  
NEW055: THIS IS THE REMARKS, COMMENTS AND INPUT FROM THE ORIGINATING POINT ABOUT THE DAMAGED CARDO

Accounting Classification: N69P 001 00034 002 01 002

Action by Claims Office: DETAILS ENTERED BY THE CLAIMS OFFICE PERSONNEL ARE ENTERED HERE FOLLOWING THE REVIEW OF THE TDR, ATTACHMENTS, PHOTOS, ETC AND RETURNED TO THE TDR ORIGINATOR FOR CLOSEOUT

Print TDR Awaiting Close Dashboard



# GFM DIS

## CLOSING THE TDR



Part II - Windows Internet Explorer

https://tigress.eta.sddc.army.mil/dis/claims.htm

File Edit View Favorites Tools Help

Part II Costpoint Web - Build 6.0.8

### Discrepancy Identification System

**Close** Report Identifier Line Items Reply Part II

BL Number ANT1550000112 Report Number ANT155-09-0015

Claims Office Address W53QRD Select Recipients

Was there an exception noted on the carriers delivery receipt? (If No, explain in Remarks) ☐ Yes ☒ No

Inspection data ☒ Carrier Inspected (Report Attached) ☐ Inspection Waived (Waiver Attached) ☐ Oral Waiver (Provide Name, Title and Date in Remarks)  
☒ Government Inspected (Report Attached)

Disposition data ☐ Rejected (Receipt Attached) ☐ Repaired at Government Expense (Bill Attached) ☒ Other (Explain in Remarks)

Attachments ☒ CY BOL ☒ CY Carrier's Delivery Receipt ☐ Carrier's Inspection Report ☐ CY DD Form 250  
☒ CY Carrier's Tender ☐ CY Photograph ☒ DD Form 1348-1 ☒ Actual Repair Cost Commodity  
☐ Other  ☐ Other

Remarks  
FAKZ: THIS IS THE RESPONSE ENTERED BY THE FAKZ CARRIER REPRESENTATIVE  
NEW055: THIS IS THE REMARKS, COMMENTS AND INPUT FROM THE ORIGINATING POINT ABOUT THE DAMAGED CARDO

Accounting Classification  
N69P 001 00034 002 01 002

Done Internet 100%



# GFM DIS

## GFM SUPPORT

---



- For system-related help, contact the Systems Response Center (SRC):  
[sddc.safb.gfmhd@us.army.mil](mailto:sddc.safb.gfmhd@us.army.mil)  
(800) 462-2176, **Option 3 for GFM**
- For ETA problems (login/password, profile, etc.)  
[sddc.safb.etaadminhd@us.army.mil](mailto:sddc.safb.etaadminhd@us.army.mil)  
(800) 462-2176, **Option 6 for ETA**
- For detailed instructions on the use of DIS, see the DIS Tutorial available from the **GFM Tutorials link** on the **GFM Main Menu**





# GFM DIS



**QUESTIONS?**